

## **Thanks For Choosing Town and Country As Your Boarding Facility!!**

Our Boarding service includes room service and is a climate controlled environment. Fresh water is given to your animals continuously and feeding is twice daily. We give all of our animals veterinarian approved Science Diet Brand food. We will observe the urine and bowel movements of your cat to determine if the animal is sick or healthy. We have an exercise room available to your animal throughout the day so they will not be confined continuously. We also recommend a bath before they go home and we cannot tolerate ticks and fleas so they will be treated with frontline at your expense if fleas or ticks are found. Please notify us of any special needs your animal has such as allergies and medications.

Boarding begins the day you bring the animal to stay with us and includes the day you come to pick them up. This is because we start taking care of them the moment they enter into our care all the way until they are in your vehicle heading home. For example, if you come in on a Saturday morning and come pick them up on Monday morning or anytime Monday the charges will cover Saturday, Sunday, and Monday. There is no advantage for coming in early Monday to pick them up as it will all be the same cost. All pets are required to have a rabies and Bordatella (Kennel Cough) vaccination for their protection. All Cats are kept in large cages with grates so they are not lying down or walking about on cold steel. They also might be put in the cat condo which is a large wooden area as opposed to the steel. Cats are kept separate from the barking dogs so as not to cause any undue stress. They will be provided fresh litter throughout the day.

Pets going home after boarding (or treatment) are excited and curious to be going home and seeing their families again. This often will make them thirsty and they will gulp down water and sometimes get sick. To prevent this, when first getting home limit their water intake by putting out ice cubes and a splash of water instead of a full bowl. Also be careful about giving treats that first day home.

The bottom line is this: We want your animals stay with us as well as your return and trust of your patronage to be pleasant and rewarding. If you have any Questions do not hesitate to call day or night. 479-968-6700

Thank You from the family here at Town and Country!