

Thank You For Choosing Town And Country As Your Boarding Facility!!

Our Boarding service includes room service and is a climate controlled environment. Fresh water is given to your animals continuously and feeding is twice daily. We give all of our animals veterinarian approved Science Diet Brand food. All dogs are hand walked at the very least two times daily. This is done for exercise purposes and to observe the urine and bowel movements of the dog to determine if the animal is sick or healthy. We have an exercise room available to your animal throughout the day so they will not be confined continuously. We also recommend a bath before they go home and we cannot tolerate ticks and fleas so they will be treated with frontline at your expense if fleas or ticks are found. Please notify us of any special needs your animal has such as allergies and medications.

Boarding begins the day you bring the animal to stay with us and includes the day you come to pick them up. This is because we start taking care of them the moment they enter into our care all the way until they are in your vehicle heading home. For example, if you come in on a Saturday morning and come pick them up on Monday morning or anytime Monday the charges will cover Saturday, Sunday, and Monday. There is no advantage for coming in early Monday to pick them up as it will all be the same cost. All pets are required to have a rabies and Bordatella (Kennel Cough) vaccination for their protection. The 8 way Distemper Parvo Combination and Lymes Vaccination are a must for your animal's health. Fleas and Ticks are a year round problem as well as Heartworms. Your pet's life is in your hands. We just want you to be armed with the knowledge of what their needs are and how we can best prevent future health issues. You may also take the financial costs to you into account. Treatment for Tick disease can cost from 300-500 dollars whereas Heartworm treatment can cost up to 1500 dollars. We tell you this not to scare you, but to help prevent these costs from becoming a problem for you. A simple heartworms test costs 45 dollars and Heartgard is roughly 6-8 dollars a month. If you get the test and start a preventative immediately and return for a test in 6 months (yearly thereafter) you will be covered under the Heartgard (or proheart) guarantee. This alleviates the future cost of treatment on the highly unlikely chance your animal then gets heartworms. So please save money by prevention!

Pets going home after boarding (or treatment) are excited and curious to be going home and seeing their families again. This often will make them thirsty and they will gulp down water and sometimes get sick. To prevent this, when first getting home limit their water intake by putting out ice cubes and a splash of water instead of a full bowl. Also be careful about giving treats that first day home.

The bottom line is this: We want your animals stay with us as well as your return and trust of your patronage to be pleasant and rewarding. If you have any Questions do not hesitate to call day or night. 479-968-6700

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Thank You from the family here at Town and Country!